



NATIONAL OPEN UNIVERSITY OF NIGERIA
14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
JANUARY/FEBRUARY 2018 EXAMINATION

COURSE CODE: MBA 815 CREDIT UNIT: 2
COURSE TITLE: MANAGEMENT INFORMATION SYSTEM/DESIGN
DEVELOPMENT
TIME ALLOWED: 2 HOURS

Instructions: 1. Attempt question number one (1) and any other two (2).
2. Question number 1 is compulsory and carries 30 marks while the other 2 questions carry 20 marks each.
3. Present all your points in coherent and orderly manner.

QUESTION 1

- A. What do you understand by the Term Strategic Planning?
- B. Discuss the three major elements contained in Information System's Strategic Planning.
- C. Highlight the benefit of Strategic Information System Planning.

QUESTION 2

- A. Discuss the tasks and activities involved in the Requirement Analysis Phase of system development.
- B. What is the objective of the system design phase?
- C. List the tasks and activities involved in the System Design Phase.

QUESTION 3

- A. Discuss four (4) types of information system maintenance.
- B. What are the roles and responsibilities of the following in the Operations and maintenance Phase of System Design?
 - Project Manager
 - Technical Support
 - Customers
 - Process Improvement Review Board
 - Programme Analyst

QUESTION 4

- A. Define project management.
- B. Discuss the traditional constraints to Project Management.
- C. List ten (10) common tasks in Project Management.

QUESTION 5

- A. Define Risk management.
 - B. Discuss the following potential Risk treatment methods:
 - Risk Transfer
 - Risk avoidance
 - Risk Reduction
 - Risk Acceptance
- GOOD LUCK