



NATIONAL OPEN UNIVERSITY OF NIGERIA
14/16 AHMADU BELOW WAY, VICTORIA ISLAND, LAGOS
SCHOOL OF MANAGEMENT SCIENCES
JUNE/JULY, 2013 EXAMINATIONS.

Course Code: MBA 841 Credit Unit: 2.
Course Title: Management Planning and Control Systems
Time Allowed: 2 Hours.
Instructions: 1. Attempt Question 1 and any other two (2) Questions.
2. Question 1 is compulsory and carries 30 marks while the other 2 Questions carry 20 marks each.
3. Present all your points in coherent and orderly manner.

QUESTION 1 (Compulsory)

Why is controlling very critical to organizational survival? How is it linked with other managerial processes and how should you as a manager determine the appropriate level of control for your organization?

QUESTION 2:

Briefly describe the key elements of the planning process. Why is planning described as a process and how does a defect in any part of the process affect the entire plan?

QUESTION 3:

What is the nature of the relationship between planning and the key managerial tasks and why are planning and control termed Siamese twins?

QUESTION 4 :

Why are operational control methods not suitable for strategic controls? Describe any three types / instruments of strategic control known to you.

QUESTION 5 :

What are the qualities of an ideal control system? Do you think some are more important than the others?